

Start & Drive

EXCELLENCE

ELECTRIC VAN RANGE (E-TECH TRAFIC & MASTER)
OPTIMISE THE MAINTENANCE AND REPAIR OF YOUR VEHICLE





Peace of mind with a dedicated network.

Our network specialises in HGV and van applications. Our experts are familiar with your area of business, your requirements and challenges, and are able to support you in finding the right service package to best suit your business.

The Renault Trucks Excellence Cover provides you with full cover and the most extensive repair and maintenance cover on offer. Delivering total peace of mind that your vehicle is being maintained to an outstanding condition, with genuine Renault Trucks parts. This means you, as the owner/operator, can relax in the knowledge that you will not receive any surprises when it comes to the cost of repairs.

With a pre-planned service schedule to suit your operation, your vehicle will always be ready when you need it, giving you maximum uptime. With all inspections and work carried out by a skilled Renault Trucks Technician, your electric vehicle will be maintained to a top condition throughout the cover period.

Repairs to the electric driveline, chassis and cab, including wear parts, are included within the cover, giving you full confidence that anything can be repaired and that your vehicle will be returned to you in full operating condition.

Administrative time is cut as costs and payment for the running and maintenance of your vehicles are simplified, thanks to our easy monthly payment system.

Key benefits

- Understand the total cost of ownership for your vehicles
- Enjoy the peace of mind that all problems are solved
- Understand your costs with equal and fixed monthly payments
- Vehicles under this plan receive regular maintenance check-ups
- All applicable repairs for the vehicle are covered
- 24/7 assistance with towing included

Start & Drive Coverage

MAINTENANCE SERVICES - all the maintenance operations and MOT requirements are included, at the intervals of time and/or mileage recommended by the Manufacturer and formalised in the personalised maintenance plan of the vehicle.

- Coolant replacement
- Axle oil change
- Air conditioning maintenance & filter change
- Air filter change
- Power steering tank filter change
- Chassis and hinge lubrication
- Radiator cleaning
- MOT test & fee

SYSTEMATIC CHECK AT EACH ROUTINE SERVICE

Over 50 checks carried out covering:

- Electronic checks
- Braking checks
- Driveline checks

- Suspension & tyres (wheel) checks
- Axles, steering and chassis checks
- Cab checks

DRIVELINE REPAIRS

Electric motor, reducer, axles:

- Electric motor (complete), connectors, and gaskets
- Water pump, thermostat
- Water / oil heat exchanger, engine fan control
- Electronic control unit

- Reducer: housing, synchronisers, pinions, shafts, relays, oil pump, sensors
- Gearshift control
- Onboard charger, converters, inverters, junction box

WEARING PARTS

- Brake discs
- Brake pads or brake linings

CHASSIS & CAB REPAIRS

- Water coolant circuit, radiators, exchangers, hoses, expansion tank
- Air circuit, fan
- Vacuum pump
- Motor and reducer suspension mounts
- Steering wheel, housing and connecting rods
- Power steering
- Suspensions, shock absorbers, bars
- Accelerator pedal, speed limiter
- Axles, stub axle, hubs and wheel bearing, bump stops
- Mechanic, or hydraulic brakes control
- Complete chassis
- Cab structure
- Doors, door handles, locks (except barrel), hinges
- Windows motor, defrosting of mirrors
- Fan and intakes
- Heating, demisting, standalone heating
- Air conditioning, climate control
- Wiring harness and fixings
- All ECU's and switches, sensors, immobiliser
- Relays, horn
- Signalling lights
- Wash / wipe mechanism and control
- Radio and speakers
- Dashboard instruments
- Controls, stalk switch

Find out more about our service cover packages, talk to your local dealer or visit renault-trucks.co.uk

EXCELLENC

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